

ONLINE TICKETING: Pricing: All sectional/district tournament tickets, for all spring sports, will be sold online at \$10.00. The \$10.00 price includes all service fees.

- All post-season tournament events at all levels will be ticketed
- Anyone who attends (outside of team personnel and media) must have a ticket
- Tickets will be available by visiting <https://www.ohsaa.org/tickets>
- Sectional and district tickets are priced at \$10 (consistent with fall and winter)
- Given the Governor's orders and information coming from the health department which is shared weekly in the Administrator Updates that are sent out from the OHSAA, we will not be utilizing passcodes (individual or team) for the spring tournament season.
 - What does that mean? Simply that all spring tournament games will be open for public sale by visiting the website
 - IF you are serving as a tournament host site/manager and believe you have a match up or event that could draw a crowd that may exceed what you feel comfortable managing or the regulations set forth by the department of health / Governor's order, contact jwindon@ohsaa.org the week of the event (before tickets are to go on sale!) and we can work to set up TEAM codes for that particular matchup/event

Event postponed before it starts / Event starts and then gets called due to weather or other circumstance and is scheduled to finish later:

- Host site and/or DAB – please email jwindon@ohsaa.org as soon as there is a change to the event taking place on the originally slated date/time that is listed on the bracket, website, and tickets. Include the new date/time/location and I will work with HTT to have the game reset on the website and in the system.
- Ticket holders DO NOT NEED TO DO A THING! If they had already been scanned in and an event is called/rescheduled, we will reset their ticket on the backend and simply move their ticket to the new/date/time/location. Again, they do not have to do a thing to get a ticket to the new/makeup event.
- No tickets will be refunded if the purchaser is not able to attend the new date/time.

Cancellation because of Covid:

- IF a game is cancelled due to Covid's impact on a team being able to participate, please email jwindon@ohsaa.org and we will automatically refund all tickets purchased to that event. Those that have purchased a ticket do not need to take any action! Please let your fans know this to help alleviate the volume of calls/emails with how they get their refund.

Questions for tournament manager/site hosts:

- Jacki Windon - OHSAA Assistant Director of Operations
office: 614-267-2502 x 109
cell: 330-814-7436 / jwindon@ohsaa.org
- Blake Lantz - HTT OHSAA Support and Event Management
office: 1-866-488-4849 x7306
cell: 614-907-0515 / blake.lantz@hometownticketing.com

Questions from fans/participating schools inquiring about tickets:

- 1-866-488-4949
- fansupport@hometownticketing.com